



Vermont
Telecommunications
Relay Service

Relay Rabbit

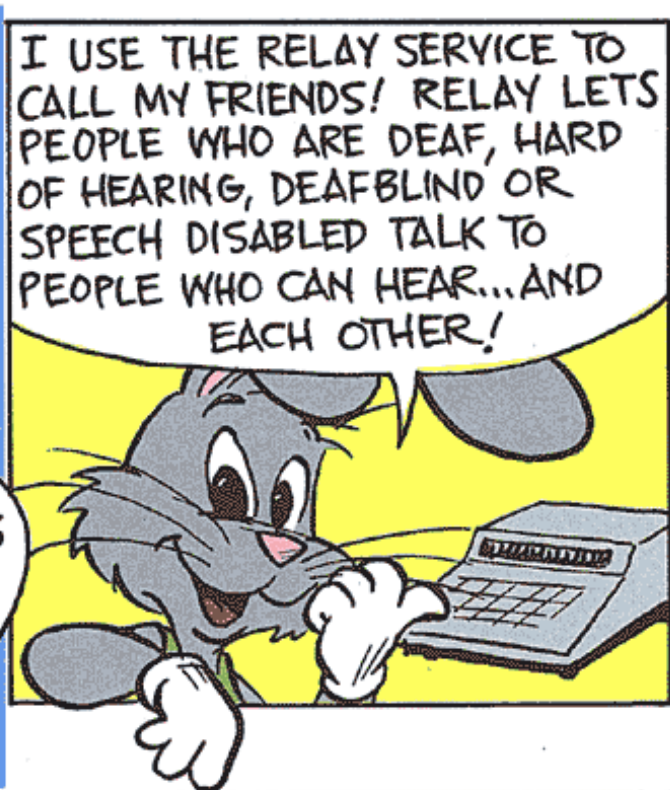
AND
THE

GREAT CARROT CAPER!





HI, KIDS! I'M RELAY RABBIT, AND BOY, DO I NEED YOUR HELP! MY CARROTS ARE MISSING AND I NEED TO FIND THEM! LET'S START BY CALLING MY FRIENDS TO SEE IF THEY CAN GIVE US ANY CLUES!



I USE THE RELAY SERVICE TO CALL MY FRIENDS! RELAY LETS PEOPLE WHO ARE DEAF, HARD OF HEARING, DEAFBLIND OR SPEECH DISABLED TALK TO PEOPLE WHO CAN HEAR...AND EACH OTHER!



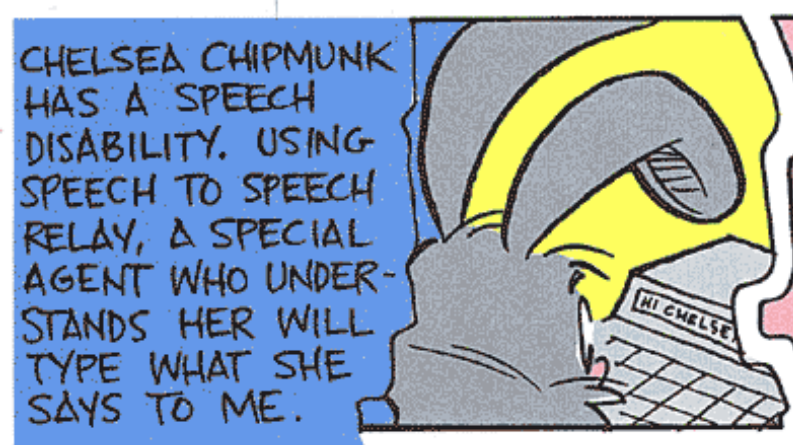
FIRST, I DIAL THE RELAY SERVICE AND GIVE THE RELAY OPERATOR TYRONE'S NAME & PHONE NUMBER. I TYPE WHAT I WANT TO SAY, THEN THE OPERATOR READS IT TO TYRONE. WE SAY "GA" TO LET EACH OTHER KNOW WE ARE FINISHED SPEAKING.

TYPE TYPE



HEY, TYRONE, MY CARROTS ARE MISSING! HAVE YOU SEEN THEM? GA

GOSH, I HAVE NO IDEA WHERE THEY ARE. MAYBE CHELSEA CAN HELP! GA



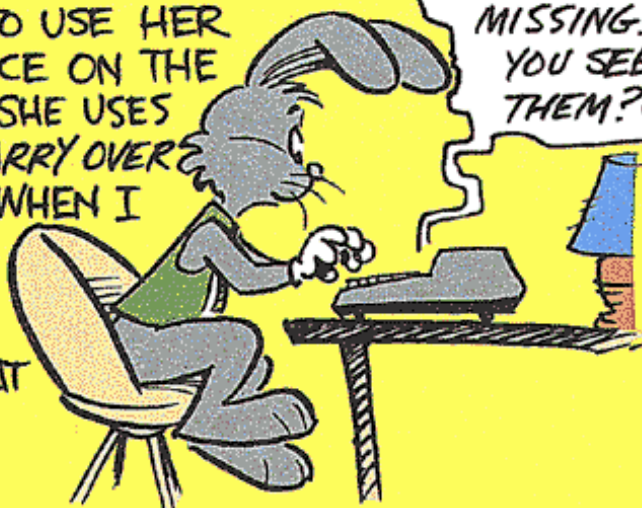
CHELSEA CHIPMUNK HAS A SPEECH DISABILITY. USING SPEECH TO SPEECH RELAY, A SPECIAL AGENT WHO UNDERSTANDS HER WILL TYPE WHAT SHE SAYS TO ME.



HI, CHELSEA! HAVE YOU SEEN MY MISSING CARROTS

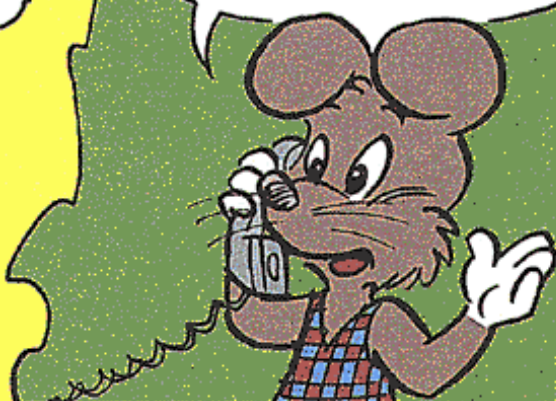
SORRY, RELAY RABBIT! MAYBE MARISSA CAN HELP!

MY FRIEND MARISSA MOUSE IS DEAF AND LIKES TO USE HER OWN VOICE ON THE PHONE! SHE USES VOICE CARRY OVER RELAY! WHEN I CALL HER, A RELAY AGENT TYPES WHAT SHE SAYS TO ME!



HI, MARISSA! MY CARROTS ARE MISSING! HAVE YOU SEEN THEM? GA

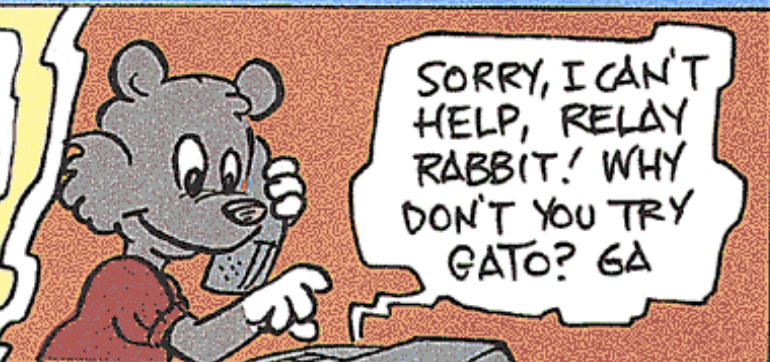
GOSH, I'M SORRY, I DON'T HAVE A CLUE! MAYBE SARAH CAN HELP! GA



MY FRIEND SARAH SQUIRREL CAN HEAR BUT SHE CAN'T SPEAK. SHE USES HEARING CARRY OVER RELAY! WHEN I CALL HER, WE BOTH TYPE ON OUR TTYs. AN AGENT READS WHAT I TYPE TO HER AND SHE PICKS UP HER RECEIVER AND LISTENS!

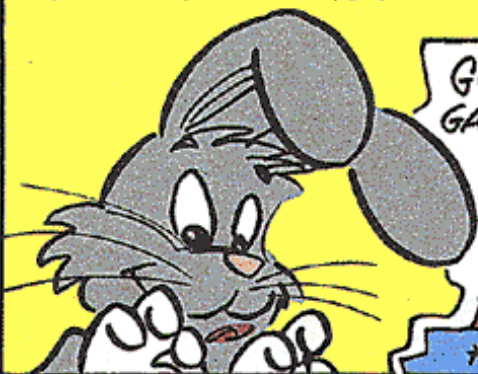


HI, SARAH! MY CARROTS ARE MISSING! HAVE YOU SEEN THEM? GA



SORRY, I CAN'T HELP, RELAY RABBIT! WHY DON'T YOU TRY GATO? GA

MY FRIEND GATO ADELANTE IS HEARING & HE SPEAKS SPANISH! SO HE USES SPANISH RELAY! WHEN I CALL HIM, A SPANISH SPEAKING AGENT TRANSLATES FOR US!



GUESS WHAT GATO! MY CARROTS ARE MISSING! GA

¡NO HE VISTO LAS ZANAHORIAS!*



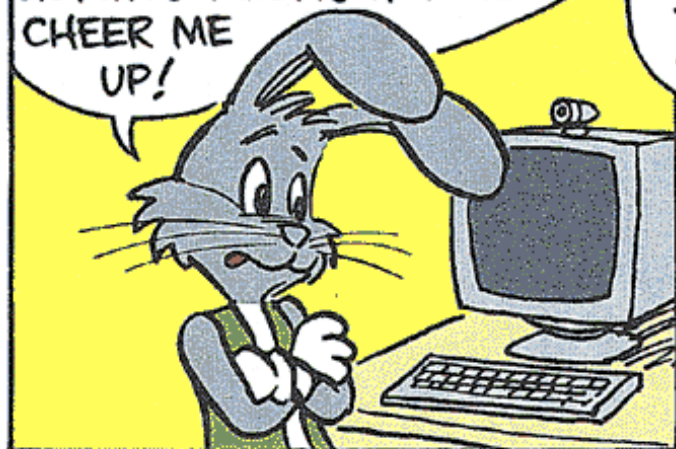
GEE, THIS IS TERRIBLE! I'VE CALLED ALL MY FRIENDS AND NOBODY HAS SEEN MY CARROTS! WHAT CAN I DO??



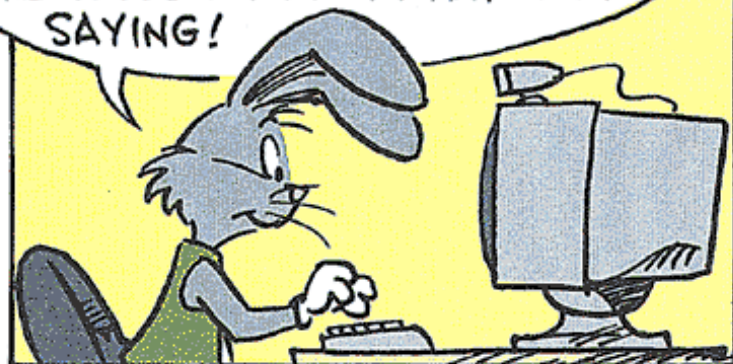
growl!

*I HAVEN'T SEEN THE CARROTS!

I'M HAVING SUCH A BAD DAY!
I'LL CALL MOM THROUGH
VIDEO RELAY SERVICE. SHE
ALWAYS KNOWS HOW TO
CHEER ME
UP!



WHEN I DIAL THE VIDEO RELAY
SERVICE, A VIDEO INTERPRETER
CAN SEE ME THROUGH THIS VIDEO
CAMERA ON MY COMPUTER. I SIGN
TO THE VIDEO INTERPRETER AND
SHE TELLS MY MOM WHAT I'M
SAYING!



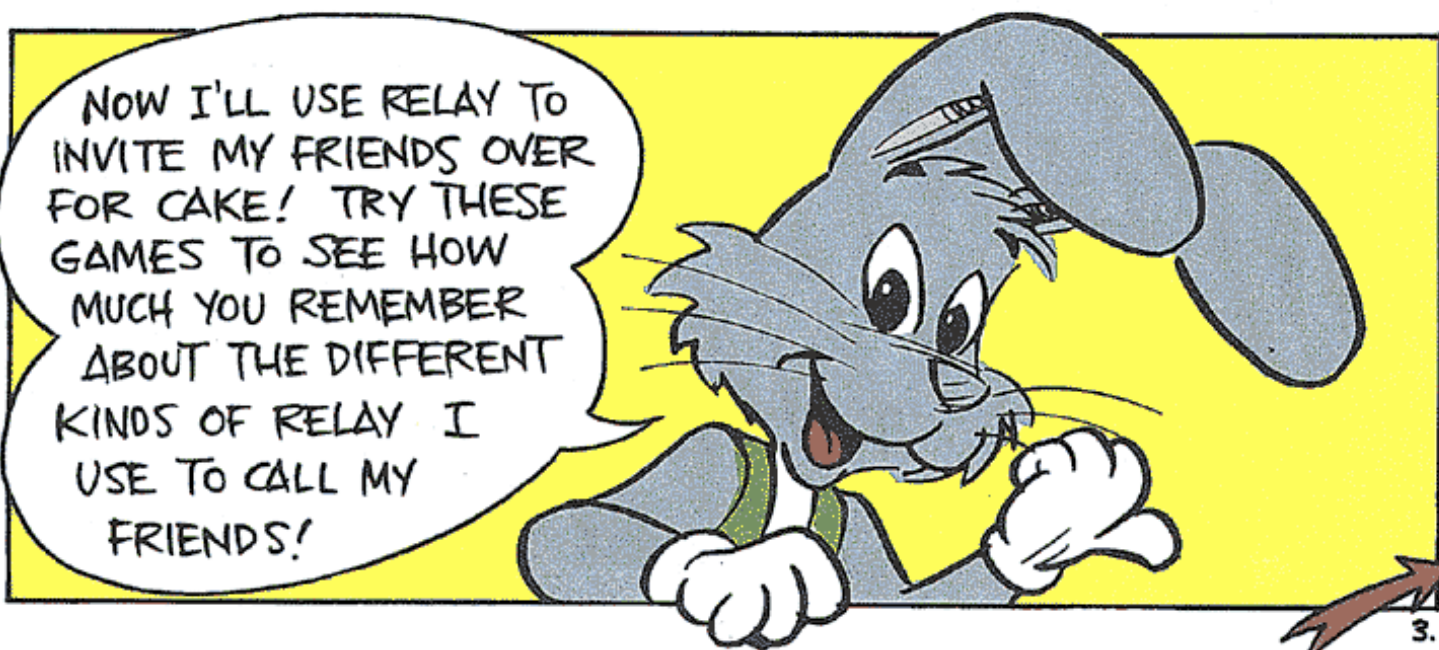
HI, MOM! I'M REALLY
HAVING A BAD DAY!



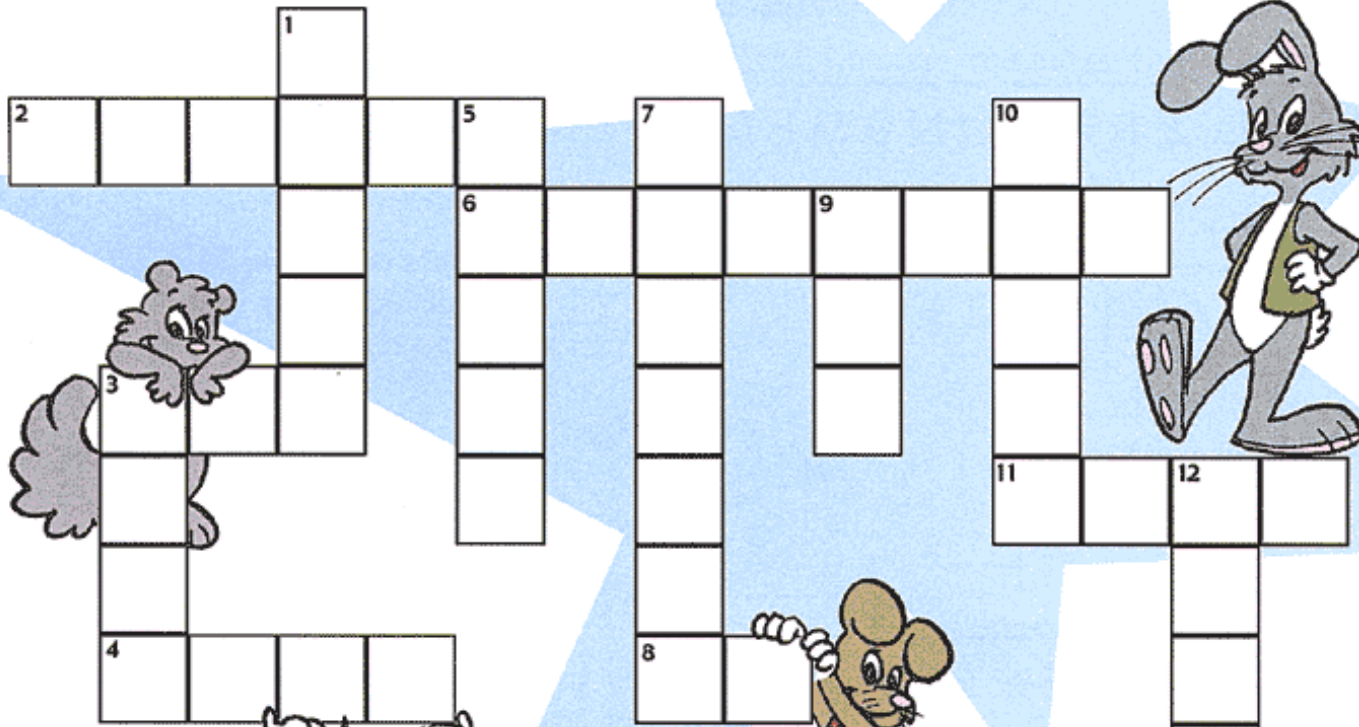
WELL, I'VE GOT A SURPRISE THAT'S
SURE TO CHEER YOU UP! I TOOK
YOUR CARROTS AND MADE YOU A
DELICIOUS CARROT
CAKE! SURPRISE!



NOW I'LL USE RELAY TO
INVITE MY FRIENDS OVER
FOR CAKE! TRY THESE
GAMES TO SEE HOW
MUCH YOU REMEMBER
ABOUT THE DIFFERENT
KINDS OF RELAY I
USE TO CALL MY
FRIENDS!



Crossword Puzzle Fun!



Clues

Down

1. A deaf person would call his hearing friend through the _____ service.
3. A relay operator types spoken words into _____ that can be read on a TTY.
5. Relay service is available 24 _____ a day, 7 days a week.
7. Sarah Squirrel can hear but cannot speak, so she uses _____ Carry Over to make her relay calls.
9. Relay Rabbit uses American Sign Language or _____ to communicate with a Video Relay Interpreter.
10. Marissa Mouse likes to use her own _____ when she makes a relay call so she uses Voice Carry Over Relay.
12. Gato Adelante uses _____ Relay so his conversations can be translated into English when he calls Relay Rabbit.

Across

2. Chelsea Chipmunk has a _____ disability, so she uses Speech to Speech Relay.
3. The device that Relay Rabbit uses to read the text messages typed to him by a relay operator is called a _____.
4. A relay operator will _____ what Tyrone Turtle says to Relay Rabbit for him to read on his TTY.
6. A relay _____ will voice what you type and type what your friend says back to you.
8. During a relay call, you need to type _____ when you are finished speaking.
11. Using relay service is fun and _____.

Answers—Down: 1. relay, 3. TTY, 4. type, 5. hours, 7. hearing, 9. ASL, 10. voice, 12. Spanish
Across: 2. speech, 3. TTY, 4. type, 5. hours, 6. operator, 8. GA, 11. easy

Unscramble these relay words using these clues.

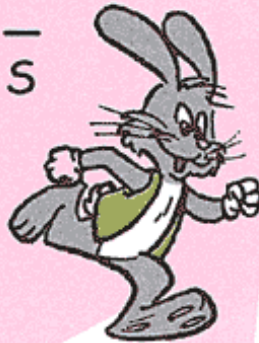
OLTL ERFE UNBMER

What you dial to call the Relay Service.

ERYLA VCEIERS

This lets people who are deaf, hard of hearing, or speech-disabled talk to people who can hear.

TLPONEEHE



A deaf person uses a TTY to call relay, and a hearing person uses this.

RDAH FO EGINHAR

A person who is _____ can use Voice Carry Over to make a relay call.

OCNNCET



When you give the relay operator your friend's phone number, he/she will _____ you to your friend.

CMTMOUNICAE

People use the relay service to _____ with each other.

SCHEPE OT CSHPEE

A person who has a speech disability would use this type of relay.

DIOVE LRYEA

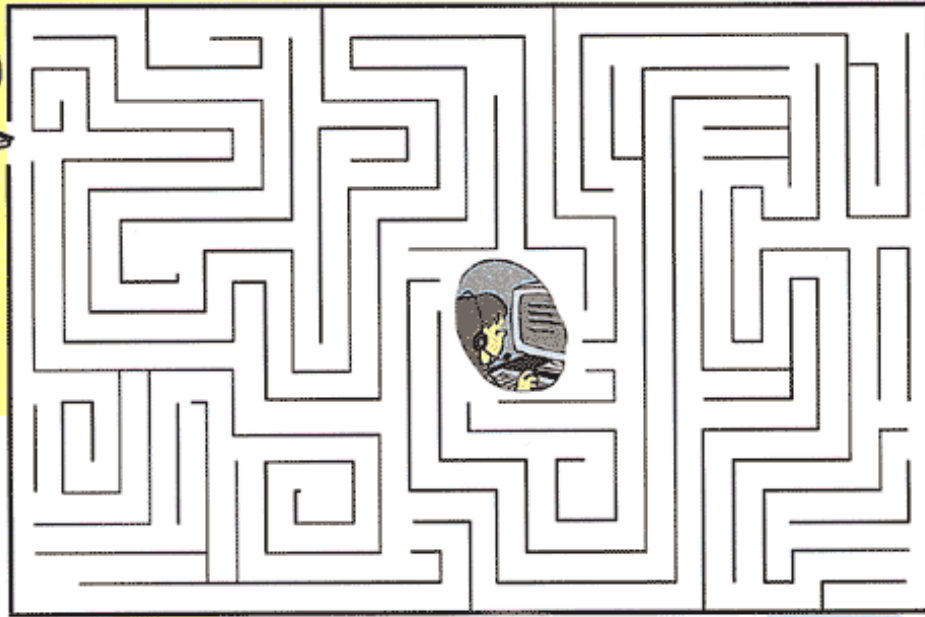


A person who has a special phone with a camera that lets the operator see him would use _____ service.

GNAIERH YRARC VEOR

A person who can hear but cannot speak would use this type of relay.

Relay Rabbit wants to call his mother to thank her for the carrot cake.
 Help his relay call get through the maze to the relay operator.
 Next help the operator send Relay Rabbit's call through the maze to his mother.



Match Relay Rabbit's friends to the kinds of relay service they use.



"When I call Relay Rabbit, a special relay operator who can understand me types what I say to Relay Rabbit on his TTY."

Hearing Carry Over



"When I call Relay Rabbit we both type to each other on our TTYs. A relay operator reads what I type to him and I pick up my receiver to listen."

Voice Carry Over



"When I call Relay Rabbit, a Spanish-speaking relay operator translates what I say into English and types it to Relay Rabbit for him to read on his TTY."

Speech to Speech



"I like to use my own voice on the telephone. When I call Relay Rabbit, a relay operator types what I say to him on his TTY for him to read."

Spanish Relay



NOW YOU CAN DIAL

711

TO REACH RELAY!



OH, NO!
I CAN'T
FIND WHERE
I WROTE
DOWN THE
TOLL-FREE
RELAY
SERVICE
NUMBER!

DON'T WORRY,
TYRONE! JUST
DIAL 7-1-1

IT'S STILL TOLL-FREE
AND A LOT EASIER
TO REMEMBER!

BUT DON'T GET
IT CONFUSED WITH
9-1-1! THAT'S FOR
EMERGENCIES!

LET'S REVIEW HOW
TO MAKE A
RELAY CALL!

CALL THE RELAY
SERVICE OR DIAL 7-1-1

TYPE OR SAY THE NUMBER
& NAME OF THE PERSON
YOU WANT TO CALL FOR
THE RELAY OPERATOR!

AFTER THE OPERATOR
CONNECTS YOU, TYPE
OR SPEAK DIRECTLY
TO THAT PERSON...
NOT TO THE OPERATOR!

TYPE OR SAY "GA"
WHEN YOU'RE DONE
TYPING OR TALKING!

TYPE OR SAY "GA TO SK"
AT THE END OF YOUR
CONVERSATION!

Trace these Vermont Relay toll free numbers to help you remember them!

1-800-253-0191
TTY/ASCII

1-877-253-7244
French

1-800-253-0195
Voice

1-900-230-6262
900 Services

1-877-253-8260
VCO

1-800-676-3777
Customer Service

1-877-253-0446
Speech to Speech

www.vtvrs.com
Video Relay

1-877-253-5425
Spanish

www.vermontrelay.com
Internet Relay

Vermont Telecommunications Relay Service

