

Puerto Rico Relay Customer Profile

For more information: www.puertoricorelay.com/customerprofile



The Customer Profile form allows you who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Puerto Rico Relay Customer Service
P.O. Box 29230 – MOINDA0101
Shawnee Mission, KS 66201-9230
or Fax at 877-877-3291

If you have questions or need assistance, contact Puerto Rico Relay Customer Service:
Phone: 1-800-676-3777 Voice/TTY
1-800-676-4290 Spanish

Your Personal Informaton:

Last Name	<input type="text"/>		
First Name	<input type="text"/>	Middle Initial	<input type="text"/>
Area Code & Phone Number	<input type="text"/>	<input type="text"/>	Ext. Number <input type="text"/>
Street Address (No P.O. Box)	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		Zip	<input type="text"/>
Email	<input type="text"/>		

Your Contact Numbers (For Sprint IP or Federal IP users only)

Area Code & Telephone Number	<input type="text"/>	<input type="text"/>
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If you want to register to get your new 10-digit phone number, go to www.mysprintrelay.com/login

Frequently Dialed Numbers (Speed Dial for Non-Emergency Calls):

Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

If you need to add more information, go to the **Additional Information** section on the page 3.

Emergency Numbers (Speed Dial for Emergency Calls Only):

Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

If you need to add more information, go to the **Additional Information** section on the page 3.

Your Preferences:

Gender Preference Female Male No Preference

Answer Type TTY ASCII 300 Baud Voice Carry Over Speech-to-Speech
 Voice ASCII 1200 Baud Hearing Carry Over Blind/Deaf TTY
 Turbo Code ASCII 2400 Baud 2-Line VCO Blind/Deaf ASCII

Language English Spanish

Announce Relay No

Explain Relay No

Background Noises No

Tone of Voice No

Type Recordings No

Long Hold Times No

Caller ID No

Type Slow No

Your Carrier of Choice:

Local Toll Sprint AT&T Verizon Other:

In-State LD Sprint AT&T Verizon Other:

State-to-State LD Sprint AT&T Verizon Other:

International Calls Sprint AT&T Verizon Other:

Preferred Billing Options:

select one

Credit Cards * Paid by Inbound Other Long Distance CallingCard *

Collect Third Party Third Party - In State

FON Card * LEC Calling Card * LEC Card - In State *

* If one of your preferred billing options selected above, it is required to provide your information below:

Number: Exp. Date: Month Year

Outdial Restrictions:

select one

No Long Distance Calls No 800 Number No Marine Calls No Operator Assistance

No International Calls No 900 Number No 976 Number No Directory Assistance

Blocked Outbound Numbers: *Note: Limit 30 characters per name*

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>

If you need to add more information, go to the **Additional Information** section on the page 3.

Your Notes:

Note: Limit 60 characters per note.

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>

If you need to add more information, go to the **Additional Information** section below.

Important Information for Speech-to-Speech:

Sprint Relay offers unique Customer Profile specifically designated for Speech-to-Speech (STS) users. With Sprint's system, persons calling STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered locations.

Go to www.mysprintrelay.com/info. After you enter your username and password, go to the menu list and click either **STS Contacts** or **STS Messages**.

The STS Messages screen allows STS users to prepare a temporary short message before the Relay Operator dials the number. When requested, the Relay Operator can retain this message in the STS user's profile for up to 24 hours. This is especially helpful when the line is busy and the STS user does not have to repeat the information on a call.

Additional Information: Note: Limit 60 characters per name or note

<input type="checkbox"/> Non-Emergency Speed Dial	<input type="checkbox"/> Emergency Speed Dial	<input type="checkbox"/> Blocked Number	<input type="checkbox"/> Note
Name/Phone # or Note	<input type="text"/>		
<input type="checkbox"/> Non-Emergency Speed Dial	<input type="checkbox"/> Emergency Speed Dial	<input type="checkbox"/> Blocked Number	<input type="checkbox"/> Note
Name/Phone # or Note	<input type="text"/>		
<input type="checkbox"/> Non-Emergency Speed Dial	<input type="checkbox"/> Emergency Speed Dial	<input type="checkbox"/> Blocked Number	<input type="checkbox"/> Note
Name/Phone # or Note	<input type="text"/>		
<input type="checkbox"/> Non-Emergency Speed Dial	<input type="checkbox"/> Emergency Speed Dial	<input type="checkbox"/> Blocked Number	<input type="checkbox"/> Note
Name/Phone # or Note	<input type="text"/>		
<input type="checkbox"/> Non-Emergency Speed Dial	<input type="checkbox"/> Emergency Speed Dial	<input type="checkbox"/> Blocked Number	<input type="checkbox"/> Note
Name/Phone # or Note	<input type="text"/>		

Security Question: *We do not share your information with other parties.

What city were you born in? Answer:

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